



Prioritizing safety, standardization and visual management:

Employee-driven culture powers engine plant support

Customer

Global leader in manufacturing jet and turboprop engines and developing integrated systems for military, business, commercial and general aviation aircraft.

Customer Challenge

Our customer sought a new 3PL partner to provide supply chain services for its new engine production lines.

GXO Solution

GXO initiated the takeover-in-place startup effort in May 2019, and it was fully functional within eight weeks of signing the contract.

GXO deployed human resources, engineering and project management resources to ensure successful transition from the incumbent process. GXO worked with the customer to create standard work instructions for all processes. To ensure employee safety, GXO conducted a full safety audit of the facility and of all processes and used lessons from that audit to create and implement a new, enhanced safety protocol and procedures.

Results

GXO engaged with the site team to create an employee-driven culture. We designed a new layout for all offices and deployed visual management for all functional areas and we were able to meet all KPIs and requirements.