

Our 2023 ESG highlights



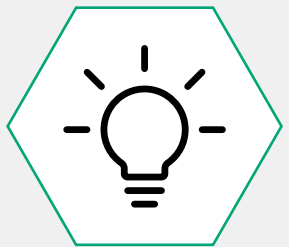
Environmental



Scope 1 & 2 emissions intensity reduced by **4%** from 2022



Sourced **13.5%** of electricity from renewable sources, globally



Reached **78%** of energy-efficient LED lighting in our global operations



Diverted **81.9%** of waste associated with operations from landfill globally

Continued supporting customers in their repair/reuse journey to support a **circular economy**



Social



Provided over **1.3 million** hours of education and development to our employees

Celebrated **Belonging Weeks** globally

Decreased our Lost Time Incident Rate in U.K. & Europe by **11%** from 2022

Decreased our Total Recordable Incident Rate in the Americas & Asia Pacific by **29%** from 2022

Governance



Enhanced **Tech and Automation governance** with new senior leadership roles, exploring automation and technology solutions to drive ESG impact



Maintained **gender diversity** on our Board with 4 women currently serving